HP OpenView Firehunter Training

Technical Data

Course Overview

This training course is designed to prepare Internet Service Provider (ISP) operators to use HP OpenView Firehunter in everyday activities associated with keeping the ISP computer system at peak efficiency. Course is instruction based with hands-on labs.

What You Will Learn

Learn how to proactively monitor and manage your web, email, and notes environment.   Upon course completion, students will be competent in:

- installing and configuring HP OpenView Firehunter.
- diagnosing and responding to problems with installation.
- managing the Firehunter environment.
- diagnosing problems with their ISP system.
- creating reports about their ISP system.
- training help desk and planning personnel.

Specifications

Course Length
2 days

Audience
ISP Operators who wish to gain insight into how HP OpenView Firehunter can help in managing their web, email and notes environment.

Prerequisites
A working knowledge of the NT operating system.

Delivery Method
HP Classroom or Dedicated

Format
This course liberally intersperses hands-on experience with detailed instruction. This approach provides maximum exposure to the software to help you gain an understanding of how individual networking managers can use NetMetrix to meet network monitoring needs.

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Classroom Training Benefits

Experienced Instructors
Learn from an experienced instructor who is an expert in using and applying HP OpenView Firehunter.

Available at HP or Your Site
Take advantage of HP's learning facilities, equipment, and interactive learning environment by attending class at an HP facility. Or, save travel expenses and time by organizing a dedicated delivery at your location.

Regularly Scheduled Classes
Plan training months in advance.

Extensive Hands-on Practice
HP classroom training is characterized by extensive hands-on experience and interactive class discussion. HP classroom training pays off immediately because it is geared to real-world solutions.

Comprehensive Student Materials
Copies of course materials are provided for future reference on the job.

Course Number: J3925A+24C (scheduled)

HP OpenView Firehunter Training (J3925A+24C)

Course Agenda

Intro:
- A day in the life of a HP OpenView Firehunter user.

Module 1:
- Expanding the service tree to view the servers that are associated with each service and see the measurements, events, and graphs associated with each server.
- Exploring the Service Model Lab

Module 2:
- Diagnosing problems and sending annotations to the help desk.
- Diagnosing Problems Lab

Module 3:
- Creating, modifying, viewing, and printing reports.
- Generating Reports Lab

Module 4:
- Exporting data and importing it into another application.
- Exporting Data Lab

Module 5:
- Installing HP Firehunter and discovery of Services.
- Mapping Your System Lab

Module 6:
- Editing actions, baselines and thresholds, and system security.

- Configuring HP Firehunter Lab

Module 7:
- Adding Agents and Clients.
- Adding Agents and Clients Lab

Module 8:
- Troubleshooting problems with data transfer, reports, log files, and installation problems.
- Troubleshooting HP Firehunter Lab

Module 9:
- Wrap up with a question & answer session with some of the developers.

Ordering Information

To order HP OpenView Firehunter Training (J3925A+24X) in the U.S. call 1-800-593-6632.

HP's Customer Registration Center can provide you with price, scheduling, and enrollment information, as well as provide information about a dedicated class delivery.

Outside the U.S., call your nearest HP Customer Education Center or local HP sales office.

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