HP acceSS7 Fraud Management Toolkit Operator's Training

Technical Data

HP Education Services: Your Key to Higher

Course Overview

This course is valuable to anyone who intends to use the HP acceSS7 Fraud Management Toolkit to assist in the detection of fraudulent use of a telephone network.

What You Will Learn

- What the acceSS7 Fraud Management Toolkit is and what it does
- How it detects Fraud patterns
- How to view, manage and prioritize:
  - Fraud cases
  - Alerts
  - Call information
- How to set case and alert dispositions

Specifications

Course Length
1 day

Audience
Fraud investigators involved in detecting fraudulent use of a telephone network

Prerequisites
The operator is expected to have a working knowledge of a telco Fraud Investigation department and should be familiar with X-windows applications.

Delivery Method
Classroom, Dedicated

Format
Lecture/Lab

Classroom Training Benefits

Experienced HP Instructors
Learn from an experienced HP instructor.

Available at HP Classrooms, or Your Site
Take advantage of HP's learning facilities, equipment, and interactive learning environment by attending class at an HP facility.

Or, save travel expenses and time by attending a dedicated class.

Regularly Scheduled Classes
Plan training months in advance.

Extensive Hands-on Practice
HP classroom training is characterized by extensive hands-on experience and interactive class discussion. HP classroom training pays off immediately because it is geared to real-world solutions.

Comprehensive Student Materials
Copies of course materials are provided for future reference on the job.

Course Number: H7213A opt. 102

HP acceSS7 Fraud Management Toolkit Operator's Course (H7213A opt. 201)

Course Agenda

The HP acceSS7 Fraud Application Operators' training comprises the following sections:

- Fraud Management Toolkit overview:
  - what it is and what it does
  - how it detects Fraud patterns
- Definitions
- Understanding the Fraud Workbench
- Starting your acceSS7 Fraud system
- Using the case browser to view and manage Fraud cases
- Using the case viewer to view and manage:
  - case details
  - alert details
  - call details
- Finding cases and alerts
- Printing case and alert details
- Closing resolved cases

Ordering Information

To order the HP acceSS7 Fraud Management Toolkit Operator's Course (H7213A opt. 102) in the U.S. call 1-800-593-6632.

HP's Customer Registration Center can provide you with price and enrollment information about scheduled courses or a dedicated course which can be customized to meet your specific needs.

Outside the U.S., contact your nearest local HP sales office.

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