
HP acceSS7 Fraud Management Toolkit Operator's Training

Technical Data

**HP Education Services:
Your Key to Higher**

Course Overview

This course is valuable to anyone who intends to use the HP acceSS7 Fraud Management Toolkit to assist in the detection of fraudulent use of a telephone network.

What You Will Learn

- What the acceSS7 Fraud Management Toolkit is and what it does
- How it detects Fraud patterns
- How to view, manage and prioritize:
 - Fraud cases
 - Alerts
 - Call information
- How to set case and alert dispositions

Specifications

Course Length

1 day

Audience

Fraud investigators involved in detecting fraudulent use of a telephone network

Prerequisites

The operator is expected to have a working knowledge of a telco Fraud Investigation department and should be familiar with X-windows applications.

Delivery Method

Classroom, Dedicated

Format

Lecture/Lab

Classroom Training Benefits

Experienced HP Instructors

Learn from an experienced HP instructor.

Available at HP Classrooms, or Your Site

Take advantage of HP's learning facilities, equipment, and interactive learning environment by attending class at an HP facility.

Or, save travel expenses and time by attending a dedicated class.

Regularly Scheduled Classes

Plan training months in advance.

Extensive Hands-on Practice

HP classroom training is characterized by extensive hands-on experience and interactive class discussion. HP classroom training pays off immediately because it is geared to real-world solutions.

Comprehensive Student Materials

Copies of course materials are provided for future reference on the job.

HP acceSS7 Fraud Management Toolkit Operator's Course (H7213A opt. 201)

Course Agenda

The HP acceSS7 Fraud Application Operators' training comprises the following sections:

- Fraud Management Toolkit overview:
 - what it is and what it does
 - how it detects Fraud patterns
- Definitions
- Understanding the Fraud Workbench
- Starting your acceSS7 Fraud system
- Using the case browser to view and manage Fraud cases
- Using the case viewer to view and manage:
 - case details
 - alert details
 - call details
- Finding cases and alerts
- Printing case and alert details
- Closing resolved cases

Ordering Information

To order the HP acceSS7 Fraud Management Toolkit Operator's Course (H7213A opt. 102) in the U.S. call 1-800-593-6632.

HP's Customer Registration Center can provide you with price and enrollment information about scheduled courses or a dedicated course which can be customized to meet your specific needs.

Outside the U.S., contact your nearest local HP sales office.

Region Sales Headquarters:

United States:

Hewlett-Packard Company
Test and Measurement Organization
5301 Stevens Creek Blvd.
Bldg. 51L-SC
Santa Clara, CA 95052-8059
(408) 246-4300

Canada:

Hewlett-Packard Ltd.
5150 Spectrum Way
Mississauga, Ontario L4W 5G1
(905) 206-4725

European Headquarters:

Hewlett-Packard S.A.
150, Route du Nant d'Avril
1217 Meyrin 2 - Geneva, Switzerland
(41) 22/780 8111

Japan:

Hewlett-Packard Japan Ltd.
NAF Bldg.
3-8-20 Takaido-higasi
Suginami-ku
Tokyo 168
(03) 3335-8111

Latin America:

Latin America Region Headquarters
Monte Pelvoux No. 111
Lomas de Chapultepec
11000 Mexico, D.F. Mexico
(525) 202 0155

Australia/New Zealand:

Hewlett-Packard Australia Ltd.
31-41 Joseph Street, Blackburn
Victoria 3130, Melbourne, Australia
(03) 895-2895

Far East:

Hewlett-Packard Asia Ltd.
17-21/F Shell Tower, Times Square
1 Matheson Street, Causeway Bay
Hong Kong
(852) 2506-9285

Technical information in this document is subject to change without notice.

Copyright Hewlett-Packard Company 1998. All Rights Reserved. Reproduction, adaptation, or translation without prior written permission is prohibited, except as allowed under copyright laws.

Printed in USA 6/98

Publication Number 5967-6164E