

HP

E1850A

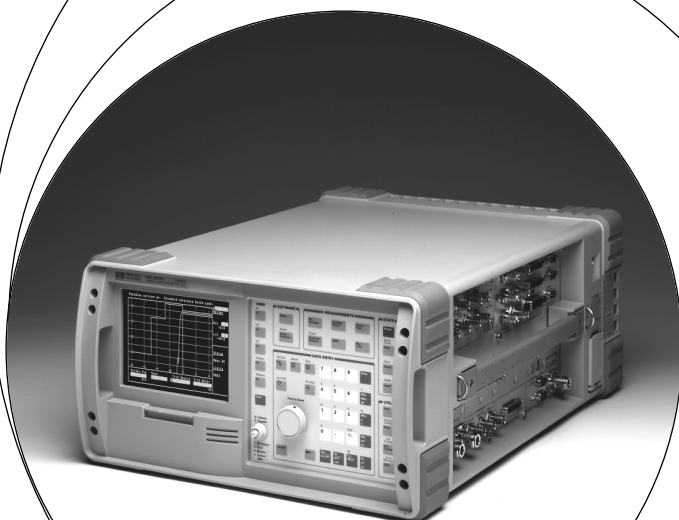
Test Software Upgrade Service

## Product Overview

The HP E1850A Ericsson RBS2000 test software optimizes the HP E6382A GSM base station test set for RBS2000 BTS architecture, ensuring fast and repeatable measurements in the field.

The addition of new features and capabilities to the RBS2000 base station series (when Ericsson produce a new revision of RBS2000 operating software) means that your HP E6382A/E1850A test solution needs to track these changes. To keep your test solution up-to-date, upgrade support is necessary.

Acquiring upgrades to your HP E1850A test software is simple and easy with the following support options.



## HP support products:

### Contractual Support

HP E6382A/E1850A users, who want to be sure that they always have the latest software, firmware and hardware, can purchase an upgrade support contract, so that all upgrades will be provided automatically, as they occur.

#### Contract support can be ordered in two ways:

- When ordering a complete test solution, as HP E6382A Option 030 (for GSM) or Option 031 (for DCS). The 03x options contain an E1 Abis card, high stability frequency reference, Ericsson test software on a PC card with manuals, and a 12 month upgrade contract, for the HP E1850A software, E6382A operating firmware and E6382A hardware, administered by HP's local support staff.
- For customers who already own the test solution, as HP E1850A Option D00. This is a 12 month upgrade contract, for the HP E1850A software, E6382A operating firmware and E6382A hardware, administered by HP's local support staff.

### One-time update

As an alternative to contractual support, the HP E1850A Option 010 can be ordered. This provides a one-time update to the current HP E6382A/E1850A software, firmware and hardware. Details of the latest supported revisions of firmware and software can be found on the HP E6382A web page via <http://www.tmo.hp.com/tmo/>

### Launch promotion

If you order a contractual support package before 31st March 1999, you will receive 15 months contractual support for the price of 12 months.

**For more information about Hewlett-Packard test and measurement products, applications, services, and for a current sales office listing, visit our web site:**  
<http://www.hp.com/go/tmdir> You can also contact one of the following centers and ask for a test and measurement sales representative.

**United States:**  
Hewlett-Packard Company  
Test and Measurement Call Center  
P.O. Box 4026 Englewood, CO 80155-4026  
(tel) 1 800 452 4844

**Europe:**  
Hewlett-Packard Company  
European Marketing Centre  
P.O. Box 999 1180 AZ Amstelveen  
The Netherlands  
(tel) (31 20) 547 9900

**Canada:**  
Hewlett-Packard Canada Ltd.  
5150 Spectrum Way Mississauga,  
Ontario L4W 5G1  
(tel) (905) 206 4725

**Australia/New Zealand:**  
Hewlett-Packard Australia Ltd.  
31-41 Joseph Street  
Blackburn, Victoria 3130 Australia  
(tel) 1 800 629 485 (Australia)  
(tel) 0 800 738 378 (New Zealand)  
(fax) (61 3) 9210 5489

**Japan:**  
Hewlett-Packard Japan Ltd.  
Measurement Assistance Center  
9-1, Takakura-Cho, Hachioji-Shi,  
Tokyo 192-8510, Japan  
(tel) (81) 426 56 7832  
(fax) (81) 426 56 7840

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