

Ordering Information

Where and when to call

Inside the United States

Call HP DIRECT at 1-800-452-4844 any weekday between 8 am and 5 pm in any U.S. time zone. We serve all 50 U.S. states. Residents of Puerto Rico should contact their nearest HP sales office.

Outside the United States

For HP DIRECT telephone numbers outside the U.S., see the next page. If your country is not covered by HP DIRECT, contact the HP sales office nearest you (see page 133).

Have ready when you call:

- Your company's purchase order number. Or...
- Your VISA, MasterCard, or American Express card and expiration date for credit card orders.

Terms of Sale

Inside the United States

Hewlett-Packard's standard terms for established customers in the U.S. are net 30 days from invoice date. Other terms are contained in the customer's purchase agreement.

Outside the United States

Please contact HP DIRECT or the nearest Hewlett-Packard sales office regarding terms for orders placed with them.

Warranty

HP hardware products are warranted against defects in materials and workmanship. If you send us notice of such defects during the warranty period, we will either repair or replace hardware products that prove to be defective. The warranty period is controlled by the warranty statement included with the product and begins on the date of shipment.

Shipping

Inside the United States

All prices include the HP standard transportation and routing to any U.S. destination. If a different shipping method is needed, we will gladly ship to satisfy your requirements. Custom shipments are typically sent freight collect.

Outside the United States

Shipments outside the U.S. are made by either surface or air, as requested. Contact HP DIRECT or your sales office for details.

HP Test & Measurement Call Centers

In certain regions of the world, HP Test & Measurement Call Centers offer online technical information and sales assistance. You can ask for literature or, in some cases, request products for evaluation. The HP Test & Measurement Call Center team can help you with your application needs—they're only a phone call away.

Asia Pacific

Australia

Hewlett-Packard Australia Ltd.
31-41 Joseph Street
Blackburn, Victoria 3130
Tel: 1 800 629 485
Fax: (61-3) 9899-3727

China

China Hewlett-Packard Co. Ltd.
5-6/F West Wing Office
China World Trade Center
No. 1 Jian Guo Men Wai Avenue
Beijing 100004, PRC
Tel: (86-10) 6505-0149
Fax: (86-10) 6505-0394

Japan

Hewlett-Packard Japan Ltd.
Measurement Assistance Center
9-1, Takakura-Cho, Hachioji-Shi
Tokyo, 192
Tel: (81-426) 56-7832
Fax: (81-426) 56-7840

Korea

Hewlett-Packard Korea Ltd.
25-12, Yoido-dong
Youngdeung po-ku
Seoul, 150-010
Tel: (82-2) 769-0800
Fax: (82-2) 786-1083

Malaysia

Hewlett-Packard Sales (M) Sdn Bhd
Ground Floor, Wisma Cyclecarri
288 Jalan Raja Laut
50350 Kuala Lumpur
Tel: (6-03) 291-0213
Fax: (6-03) 298-9157

New Zealand

Hewlett-Packard (N.Z.) Ltd.
186-190 Willis Street
Wellington
Tel: 0800 738-378
Fax: 64-4-802-6881

Singapore

Hewlett-Packard Singapore Pte Ltd.
450 Alexander Road
Singapore 119960
Tel: (1800) 292-8100
Fax: (65) 275-0387

Taiwan

Hewlett-Packard Taiwan Ltd.
Hewlett-Packard Building
8/F No. 337 Fu-Hsing North Road
Taipei, 10483
Tel: 080-212-535
Fax: (886-2) 718-9860

Canada

Hewlett-Packard (Canada) Ltd.
HP DIRECT
P.O. Box 3900
Mississauga, Ontario L 4T 4C2
Tel: (800) 387-3154
(905) 206-4747
Fax: (905) 206-4700

Europe

Austria

Hewlett-Packard GmbH
HP DIRECT Österreich
Schickardstrasse 2
D-71034 Böblingen
Deutschland
ZUM ORTSTARIF aus Österreich
Tel: 0660 8004
Fax: 0660 8005

Belgium

Hewlett-Packard Belgium SA/NV
Test and Measurement
Boulevard de la Woluwe 100-102
B-1200 Brussels
Tel: 02 778 3417
Fax: 02 778 3414

Czech Republic

T&M Direct, Sro.
Technická 2
CZ-166 27 Praha 6
Tel: 02 2435 5808
Fax: 02 2435 5809

Denmark

Hewlett-Packard A/S
HP DIRECT
Kongevejen 25
3460 Birkerød
Tel: 45 99 15 15
Fax: 45 82 06 30

Finland

Hewlett-Packard Oy
HP DIRECT
PL 68
02201 Espoo
Tel: (90) 8872 2100
Fax: (90) 8872 2923

France

Hewlett-Packard France
HP DIRECT
Test et Mesure
B.P. 19
91947 Les Ulis Cedex
Tel: (01) 69.29.41.14
Fax: (01) 69.82.65.35

Germany

Hewlett-Packard GmbH
HP DIRECT
Schickardstraße 2
71034 Böblingen
Tel: (0 70 31) 14 63 33
Fax: (0 70 31) 14 63 36

Greece

G-Systems
HP DIRECT
76, Ymittou Street
11634 Athens
Tel: 01 726 40 26
Fax: 01 726 40 20

Hungary

Invent Medical
Furedi ut. 72-74
HU-4027 Debrecen
Tel: 36 52 311 222
Fax: 36 52 311 222

Ireland

Hewlett-Packard Ireland Ltd.
HP DIRECT
Hewlett-Packard House
Stradbroke Road
Blackrock
Co. Dublin
Tel: 01 615 8222
Fax: 01 284 5134

Italy

Hewlett-Packard Italiana S.p.A
HP DIRECT Strumenti di Misura
Via G. di Vittorio 9
20063 Cernusco S/N MI
Tel: 02.92.122.241
Fax: 02.92.104.069

Netherlands

Hewlett-Packard Nederland BV
HP DIRECT
Startbaan 16
1187 XRAmstelveen
Tel: 020 547 6222
Fax: 020 547 7765

Norway

Hewlett-Packard Norge A/S
HP DIRECT
Drammensveien 169
P.O. Box 60
Skøyen
N-0212 Oslo
Tel: 22 73 57 59
Fax: 22 73 56 19

Poland

Malkom
Ul. Ciolka 8
PL-01-402 Warszawa
Tel: 48 22 360072
Fax: 48 22 360072

Spain

Hewlett-Packard Española, S.A.
HP DIRECT
Ctra. N-V1, KM 16,500
28230 Las Rozas, Madrid
Tel: (91) 631 13 23
Fax: (91) 631 14 69

Sweden

Hewlett-Packard Sverige AB
Test & Mätssystem
Kundcenter
164 97 Kista
Tel: 08 444 2277
Fax: 08 444 2525

Switzerland (German speaking)

Hewlett-Packard GmbH
HP DIRECT Schweiz
Schickardstrasse 2
D-71034 Böblingen
Deutschland
Tel: 01-735 72 00
Fax: 01-735 72 90

Switzerland (French speaking)

Hewlett-Packard
HP DIRECT Swiss
Test et Mesure
B.P. 19
91947 Les Ulis Cedex
France
Tel: 022-780 44 85
Fax: 022-780 44 95

United Kingdom

Hewlett-Packard Ltd.
Test & Measurement
Cain Road
Bracknell
Berkshire
RG12 1HN
Tel: 01344-366666
Fax: 01344-362852

Middle East & Africa

Israel

C.M.S. LTD.
HP DIRECT
11, Hasheloshia Street
Tel-Aviv 67060
Tel: 03 53 80 377
Fax: 03 53 76 505

South Africa

HiPerformance Systems (Pty.) Ltd.
HP DIRECT
Private Bag
Wendywood 2144
Tel: 011 806 1193
Fax: 011 806 1213

United States

Hewlett-Packard
HP DIRECT
Tel: (800) 452-4844
Fax: (303) 754-4800

HP Test & Measurement Call Centers

*For countries without HP Call Centers, please contact your local Hewlett-Packard sales office. A current listing is available via HP's site on the Internet at **<http://www.hp.com/go/tmc97>**.*

If you do not have access to the Internet, please contact one of the HP Centers listed below and they will direct you to your nearest HP representative.

Europe:

Hewlett-Packard
European Marketing Centre
P.O. Box 999
1180 AZ Amstelveen
The Netherlands

Latin America:

Hewlett-Packard
Latin American Region Headquarters
5200 Blue Lagoon Drive
9th Floor
Miami, Florida 33126
U.S.A.
Tel: (305) 267 4245/4220

Asia Pacific:

Hewlett-Packard Asia Pacific Ltd
17-21/F Shell Tower, Times Square,
1 Matheson Street, Causeway Bay,
Hong Kong
Fax: (852) 2506 9285

For the latest updates and additions to this listing visit HP's website:

<http://www.hp.com/go/tmc97>