



Primer for Palm OS V1.3 Release Notes

Primer Release Notes contain important information regarding the features of Primer for Palm OS V1.3, outstanding known issues with this version, installation instructions, registration information, and technical support contact information.

For information about the features of Primer for Palm OS, please see the Primer Help File, accessed from inside Primer for Palm OS by choosing the Help menu item.

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Primer for Palm OS

Primer for Palm OS has two components: a Desktop module and a Palm OS module. The desktop application is used to open the PDF file, prepare it for the device, and save a copy as a PDB file for the device. Once transferred to the handheld, the PDB file is viewed using the Palm OS module.

Features of Primer for Palm OS desktop module:

- Adjustable image clarity, graphic display, and zoom levels
- Transfer all pages at the same settings or specify custom settings for each page
- Transfer entire document or selected pages to device
- Preview the file as it will appear on the device
- View encrypted PDF files

Features of Primer for Palm OS device module:

- Thumbnails allow easy review of entire document or navigation to a specific page
- Supports viewing of note-type PDF annotations
- Access to PDF meta-data (Document Info)
- Stylus navigation
- Internal document hyperlinks

Known Issues

Unsupported Devices

Currently Primer v1.3 does not support the Palm IIIc and devices running a version of Palm OS prior to v3.0.

Font Substitution

There are occasional font substitution errors.

Optimization Issue

Primer bookmarks and pages prepared for transfer to device are saved to the PDF file. This additional information may increase the file size by one or two kilobytes and cause the file to not be optimized. If a PDF file must later be used in a situation that requires optimization, be sure to save a copy of the PDF file prior to using Primer for Palm OS or re-optimize the file using Adobe Acrobat. Files with "Changing the Document" security enabled will not be affected and no information will be written to the file.

File Names Displayed in "View PDFs"

The file names displayed in the "View PDFs" menu are the file names of the original PDF file, not the PDB file name. At this time, it is not possible to name a PDB file differently from the original PDF file during the "Save as PDB" process and have it display with that new name on the device module of Primer. This problem will be corrected in the next version of Primer.

System Requirements

Please visit our website for the latest list of system requirements and supported devices

<http://www.ansyr.com/support/palm/requirements.html>

Currently Primer v1.3 does not support the Palm IIIc and devices running a version of Palm OS prior to v3.0.

Installation Instructions

Please read all release notes and installation instructions prior to installing Primer. By installing Primer, you agree to the terms and conditions of the End User License Agreement.

PalmOSPrimer.exe is the Primer installation program. This file is included in the zipped file package **PrimerPOS1.3zip.exe**, which also contains: Primer for Palm OS V1.3 Release Notes, three sample files, and the End User License Agreement.

PalmOSPrimer.exe contains both the Primer for Palm OS desktop and device modules. The device module is approximately 29K in size.

Installing Primer to your desktop PC and Palm OS device.

1. Ensure that the Palm Desktop software is installed on your desktop computer. Visit: <http://www.palm.com/support/downloads/dt301p7.html> to obtain the latest version.
2. Connect your device cradle to your desktop computer and place your device in the cradle.
3. Ensure that you have unzipped the **PrimerPOS1.3zip.exe** file.
4. Run the Primer for Palm OS executable (**PalmOSPrimer.exe**).
5. Follow the on-screen instructions. Click next four times to accept all defaults.
6. The Primer for Palm OS desktop module will install on your desktop computer.
7. The 'Install Tool' dialog box will automatically display. The file '**primer.prc**' will be listed as ready to install to the device.
8. Press the HotSync button on the cradle. The Primer device module will be installed.
9. Open the Primer desktop module (Start>Programs>Primer for Palm OS). Click the 'Evaluate' Button or the 'Register' Button. Choosing 'Evaluate' will limit the time the program will run to 30 days. If you choose 'Register', enter the registration name and number provided in your confirmation email.

Registration

To fully enable Primer, you must register with Ansys Technology Corporation. Customers who purchase Primer through our site are automatically registered. The first time Primer is used, enter the registration information you received in your confirmation email.

When entering registration information into Primer, enter the registration name and registration number exactly as it appears in your confirmation email. Do not enter your own name.

Supported and Unsupported PDF Features

Primer supports

- Most PDF Image formats
- Hyperlinks within document
- Table of contents (desktop module only)
- Display 'Note' type annotations
- Zoom levels from 25% to 300%
- User-defined bookmarks (desktop module only)
- Document Information (PDF Meta-data)
- Ability to jump to specific pages in a document, as well as navigate forward, back and to beginning and end of document (desktop module only)
- Encrypted Documents

Primer does not support

- PDF Forms
- Sound
- Video
- Some fonts
- Hyperlinks between documents

Contacting Technical Support

Registered users of Primer receive unlimited access to support information on our website (<http://www.ansyr.com>) and free **email support**. Telephone support is not available.

IMPORTANT:

In order to understand and resolve your support request in the most efficient way possible, it is important that you include the following information when requesting email support. Responses to email messages with incomplete information may be delayed.

- Full Name
- Phone Number
- Device OS and Version
- Device Manufacturer and Model
- Total Storage Memory; Available Storage Memory
- Desktop OS
- Total Desktop RAM
- Desktop Processor Type and Speed (for example Pentium II at 400Mhz)
- Version of Primer (See 'About' in the Primer Help Menu on your device)
- Detailed description of problem
- ATTACH PDF File** if you are having problems with a specific document