

Contact:
Tricia Olson
Microdyne Outsourcing
PH: (207) 866-6064
FX: (207) 866-6091

For Immediate Release:

Microdyne Receives Teleservices Industry's Highest Honor
Orono, ME 03/30/04



Microdyne Outsourcing Inc, announced today that they are the recipient of Customer Inter@ction Solutions magazine Top 50 Teleservices Agency Award for 2005. Since its foundation in 1986, Customer Inter@action Solutions' "Top 50" ranking has been used as the benchmark indicator of large-capacity/sized teleservices agencies.

Nadji Tehrani, TMC Chairman, CEO & Executive Group Publisher congratulated Microdyne for this achievement in a letter earlier this month. "By earning this award, you have clearly identified Microdyne Outsourcing as a leader in teleservices outsourcing and as a company who should be called first by anyone seeking the highest quality outsourced contact center services.

"We are delighted to be recognized among the 'Top 50' teleservices firms by Customer Inter@ction Solutions, the premier industry publication. We owe a debt of gratitude to our staff and our customers for their part in making this award possible", stated John M. Oakes, President of Microdyne Outsourcing. He continued, "The award is also a validation of Microdyne's "Home Field Advantage"TM, which is best described as "American quality at offshore prices". This strategy of focusing our efforts on services

that have a legitimate business reason to stay in the US has been paying off for Microdyne, and the “Top 50” award helps to demonstrate that success.”

Company Background

Microdyne Outsourcing, Inc. operates Contact Centers and Reverse Logistics centers that provide aftermarket support services to Fortune 1000 companies. Microdyne was founded in 1991 and has operations in Maine, Florida, Ohio and California and is headquartered in Torrance, California. Microdyne’s business interests include such diverse outsourcing services as customer and technical contact center support, in-bound and out-bound sales, reverse logistics, parts planning and fulfillment, as well as product repair and re-marketing programs. <http://www.microdyne.com>.

###