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FIELD SERVICE BULLETIN

FSB #: 098-50620-006

DATE: December 08, 2008

Product Identity: DVB Sync Source

Product Code: 4370A-140, 4370A-141, 4370A-142, 4370A-150, 4370A-151, 4370A-152

Description: Flexible Timing System

CLEI Code: N/A

Technical Support: Worldwide 1-408-428-7907 (1) (1) or USA toll free 1-888-367-7966 (1) (1)

Customer Relations: Worldwide 1-408-428-7907 (2) (1) or USA toll free 1-888-367-7966 (2) (1)

NOTE: Find a copy of this FSB in Support section of our website at <http://www.symmetricom.com>.

Issue:

DVB Sync Source products with software versions of 1.5.5 and earlier may not power up correctly or outputs may be disabled after a leap second notification occurs.

Solution:

Update software.

Caution: Update to DVB Sync Source firmware to fix GPS leap second issue –Updated firmware must be downloaded prior to December 31, 2008 to prevent product performance problems when the next GPS leap second is inserted.

Software Release notes-
DVB Sync Source Products 4370A-x4y, 4370A-x5y
DVB SyncSource version 1.5.6 (tflex-1-5-6)
October 30, 2008

The following bug fixes and enhancements are included in this release:

1. Fixed the leap second file issue that was causing units to not power up correctly, or disabling outputs immediately after a leap second opportunity. Testing has been performed on a GPS simulator to confirm proper operation through a leap second opportunity both with and without leap seconds.

Recommended Actions:

Download new software release prior to December 31, 2008 at

<http://www.symmetricom.com/support/online-support/ttm-product-support/software-downloads/>