

PRODUCT DISCONTINUANCE BULLETIN



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Product

Symmetricom, non-RoHS compliant SyncServer S200 & S250 Network Time Servers (except Rubidium equipped models).



Discontinued:
Non-RoHS Compliant S200 & S250

Replacement:
RoHS Compliant S200 & S250

Overview

Symmetricom is announcing the discontinuance of the non-RoHS compliant SyncServer S200 & S250. These models are replaced with the form fit and function identical RoHS versions. Note: the non-RoHS compliant S200 & S250 with Rubidium oscillator installed is not affected by this discontinuance.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	As supplies last. Supplies forecasted to be exhausted by February 2008.
Extended Warranty Contracts (maximum expiration date)	February 2012
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	February 2012
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Models	Current Part #s	Replacement Models	Replacement Part #s
SyncServer S200	1520-S200	RoHS SyncServer S200	1520R-S200
SyncServer S200 & 40-60 Vdc Power Supply	1520-S200-DC	RoHS SyncServer S200 & 40-60 Vdc Power Supply	1520R-S200-DC
SyncServer S250	1520-S250	RoHS SyncServer S250	1520R-S250
SyncServer S250 & 40-60 Vdc Power Supply	1520-S250-DC	RoHS SyncServer S250 & 40-60 Vdc Power Supply	1520R-S250-DC

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best efforts basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

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