

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** January 1, 2007

**PDB Number:** PDB\_4310BEP.Doc

## Product

Symmetricom Model 4310B-EP & Cs4000-EP Cesium Frequency Standards



**4310B-EP**



**Cs4000-EP**

## Overview

Symmetricom is announcing the discontinuance of the Symmetricom Enhanced Performance 4310B-EP and Enhanced Performance Cs4000-EP Cesium Frequency Standards. These are the high performance tube versions of the 4310B and Cs4000. The standard performance 4310B and Cs4000 are still available.

The high performance 4310B and Cs4000 are being replaced by the high performance version of the 5071A. The 5071A offers improved frequency stability and frequency accuracy and is widely recognized as the leader in high performance frequency standards.

Please go to <http://www.symmetricom.com/support/discontinuance> for detailed product information.

## Product Obsolescence Timeline

| Milestone         | Date          |
|-------------------|---------------|
| Last Day to Order | July 01, 2007 |

Contact information.....

## Affected Models and Replacement Product Summary

| Current Model | Current Part #                                                             | Replacement Model | Replacement Part #       |
|---------------|----------------------------------------------------------------------------|-------------------|--------------------------|
| 4310B-EP      | 14534-103<br>14534-104                                                     | 5071A             | 5071A-C001<br>5071A-C007 |
| Cs4000-EP     | 14645-103<br>14645-104<br>14645-108<br>14645-108<br>14645-113<br>14645-114 | 5071A             | 5071A-C001<br>5071A-C007 |

## Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best efforts basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

## Contact Information

Symmetricom Global Services      1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide

Symmetricom Customer Service:      1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
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