

PRODUCT DISCONTINUANCE BULLETIN



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Product

Symmetricom, Models 4420A, 4421A, and 4422A Network Time Server



Discontinued 4420A, 4421A, 4422A



Replacement SyncServer S250

Overview

Symmetricom is announcing the discontinuance of the 4420A, 4421A, and 4422A Network Time Servers. These models have reached the end of their technology product lifecycle and the manufacturing of these products is being discontinued.

Please go to http://www.symmetricom.com/support/discontinued_products.aspx for detailed product information.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	June 30 th , 2007
Extended Warranty Contracts (maximum expiration date)	June 30 th , 2011
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	June 30 th , 2011
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Model	Current Part #s	Replacement Model	Replacement Part #
4420A	TSC 4420A	SyncServer S250 + Rb	1520-S250-RB
4421A	TSC 4421A	SyncServer S250	1520-S250
4422A	TSC 4422A	SyncServer S250i	1520-S250i

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best efforts basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

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