

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: February 1, 2012

PDB Number: PDB_Cs4000 Options.Doc

Product

Cs4000 Cesium Frequency Standard Options

Overview

Symmetricom is announcing the discontinuance of the Symmetricom Model Cs4000 front panel display option and T1/E1 output option. These options have reached the end of their technology product lifecycle and are being discontinued. Users who require front panel time display and monitoring can purchase the 5071A as a direct replacement. Users requiring T1 or E1 output capability may purchase the 4310B cesium frequency standard with T1 or E1 output options or the TimeCesium 4400/4500. The 4310B and the TimeCesium 4400/4500 do not have a front panel display. See the product section of the Symmetricom website for more information on the 5071A, 4310B & TimeCesium 4400/4500.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order/Discontinuance Date	May 1, 2012

There is a limited number of front panel display and T1/E1 option boards that we can build. Once we reach this limit we will no longer be able to accept new orders. The last time buy period may expire before May 1, 2012 if we exhaust supply before this date.

Affected Models and Replacement Product Summary

Current Model	Current Part #'s	Replacement Model	Replacement Part #	Replacement Datasheet Link
Cs4000	14645-111	5071A	5071A-C002	5071A – Cesium Clock, Reference Frequency : Symmetricom
Cs4000	14645-112	5071A	5071A-C002	5071A – Cesium Clock, Reference Frequency : Symmetricom
Cs4000	14645-115	No direct replacement		
Cs4000	14645-116	No direct replacement		
Cs4000	14645-123	No direct replacement		
Cs4000	14645-124	No direct replacement		
Cs4000	14645-131	No replacement		
Cs4000	14645-132	No replacement		

Support Policy

Repair services and technical support will be available during the standard warranty period. For all out-of-warranty units, service options (repair, telephone technical support, on-site maintenance, training, etc.) will be offered on a fee-basis for as long as possible and at Symmetricom's discretion. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
support@symmetricom.com

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www.symmetricom.com