



2300 Orchard Parkway
San Jose, CA 95131-1017
Customer Assistance Center: 1-408-428-7907

FIELD SERVICE BULLETIN

FSB #: 098-50620-008

DATE: December 18, 2008

System: XLi Time and Frequency System with the GPS Receiver Option

Product Identity: XLi Time and Frequency System (1U), XLi Time and Frequency System (2U)

Product Codes: 1510-602, 1510-65

CLEI Code: N/A

Technical Support: Worldwide 1-408-428-7907 (1) (1) or USA toll free 1-888-367-7966 (1) (1)

Customer Relations: Worldwide 1-408-428-7907 (2) (1) or USA toll free 1-888-367-7966 (2) (1)

NOTE: Find a copy of this FSB in the Support section on the Symmetricom website:

<http://www.symmetricom.com/support/online-support/ttm-product-support/field-service-bulletins/>

Firmware Upgrade:

XLi Time and Frequency Systems (XLi) firmware was updated to Project rev 2.2 for our GBGRAM receivers. There are no changes to the standard XLi operation by this new firmware revision. Customers can update to version 2.2, and should go to the web site to download for Xli as needed with no change to standard operations

Contact Information

E-mail Support: support@symmetricom.com

Symmetricom Inc
3750 Westwind Blvd
Santa Rosa CA 95403

Toll Free Calls

888.367.7966 option 1, then option 2

Toll Calls

408.428.7907 option 1, then option 2

<http://www.symmetricom.com>