

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: August 31, 2007

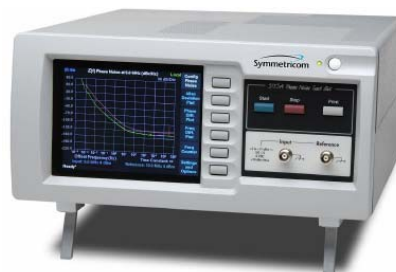
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Product

Symmetricom 5110A Time Interval Analyzer



Discontinued 5110A



Replacement 5115A

Overview

Symmetricom is announcing the discontinuance of the 5110A Time Interval Analyzer. The 5110A has reached the end of its technology product lifecycle and the manufacturing of this product is being discontinued.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	March 1, 2008
Extended Warranty Contracts (maximum expiration date)	March 1, 2012
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	March 1, 2012
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Model	Current Part #s	Replacement Model	Replacement Part #
5110A	TSC 5110A	5115A	TSC 5115A

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best efforts basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services	1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA 1-408-428-7907 worldwide
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Symmetricom Customer Service:	1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA 1-408-428-7907 worldwide support@symmetricom.com www.symmetricom.com
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