

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** March 31, 2008

**PDB Number:** PDB\_58503B.pdf

## Product

Symmetricom 58503B, 58503B-xxx GPS Time and Frequency Receiver



## Overview

Symmetricom is announcing the discontinuance of the 58503B, 58503B-xxx GPS Time and Frequency Receiver.

## Product Obsolescence Timeline

| Milestone                                             | Date                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Last Day to Order                                     | Sept 26, 2008                                                                                                                                                                                                                                                        |
| Extended Warranty Contracts (maximum expiration date) | September 2012                                                                                                                                                                                                                                                       |
| Repair End Date                                       | September 2012                                                                                                                                                                                                                                                       |
| Customer Support Contracts                            | Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contract SGS for service availability and terms. |

## Affected Models and Replacement Product Summary

| Model                   | Part #'s   | Replacement Model           | Replacement Part #   | Replacement Datasheet Link                                                                        |
|-------------------------|------------|-----------------------------|----------------------|---------------------------------------------------------------------------------------------------|
| 58503B w/ 10 MHz Output | 58503B     | XLi Time & Frequency System | 1510-602<br>1510-652 | <a href="http://www.symmttm.com/pdf/Gps/ds_xli.pdf">http://www.symmttm.com/pdf/Gps/ds_xli.pdf</a> |
| 58503B w/, 1 PP2S       | 58503B-002 |                             |                      |                                                                                                   |
| 58503B w/24/48 VDC      | 58503B-AWQ |                             |                      |                                                                                                   |

## Previously Discontinued Models – No longer available for purchase due to obsolete parts

| Model                             | Part #'s   | Replacement Model           | Replacement Part #   | Replacement Datasheet Link                                                                        |
|-----------------------------------|------------|-----------------------------|----------------------|---------------------------------------------------------------------------------------------------|
| 58503B w/ 16 Char display         | 58503B-001 | XLi Time & Frequency System | 1510-602<br>1510-652 | <a href="http://www.symmttm.com/pdf/Gps/ds_xli.pdf">http://www.symmttm.com/pdf/Gps/ds_xli.pdf</a> |
| 58503B w/ 1PP2S & 16 Char display | 58503B-003 |                             |                      |                                                                                                   |

## Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best effort basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

## Contact Information

Symmetricom Global Services

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide

Symmetricom Customer Service:

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA  
1-408-428-7907 worldwide  
[support@symmetricom.com](mailto:support@symmetricom.com)  
[www.symmetricom.com](http://www.symmetricom.com)

Timing, Test & Measurement Division:

3750 Westwind Blvd.  
Santa Rosa, CA 95403  
Telephone: 707-528-1230  
Facsimile: 707-527-6640