

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: November 1, 2011

PDB Number: PDB_9611.Doc

Product

Symmetricom Model 9611 Switch and Distribution Unit

Overview

Symmetricom is announcing the discontinuance of the Symmetricom Model 9611 Switch & Distribution unit. The 9611 has reached the end of its technology product lifecycle and is being discontinued. The 9611 is being replaced by Symmetricom Model 9611B. The 9611B is a 12 channel switch & distribution unit that is designed to be a drop in replacement for the 9611. All signal formats supported in the 9611 will be supported in the 9611B. The command line interface on the 9611B is not backward compatible with the 9611.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order/Discontinuance Date	April 1, 2012

There is a limited number of 9611s that we can build. Once we reach this limit we will no longer be able to accept new orders. The last time buy period may expire before April 1, 2012 if we exhaust supply before this date.

Affected Models and Replacement Product Summary

Current Model	Current Part #'s	Replacement Model	Replacement Part #	Replacement Datasheet Link
9611	9611	9611B	9611B-01	

Support Policy

Repair services and technical support will be available during the standard warranty period. For all out-of-warranty units, service options (repair, telephone technical support, on-site maintenance, training, etc.) will be offered on a fee-basis for as long as possible and at Symmetricom's discretion. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
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