

PRODUCT DISCONTINUANCE BULLETIN



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Product

Symmetricom, SyncServer S200/S250/S250i models equipped with Rubidium oscillators and DC power supplies.



***Discontinued:* SyncServer S200/S250/S250i models equipped with Rubidium oscillators and DC power supplies**

Overview

Symmetricom is announcing the discontinuance of the SyncServer S200/S250/S250i models that are configured with both the Rubidium oscillator upgrade and the DC power supply. All other variations of the SyncServer S200/S250/S250i models continue to be available.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	While supplies last, see below.
Standard or Extended Warranty not available on last time buy products	No standard or extended warranty available.
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date, if not before, due to component obsolescence)	August 31, 2013. See Support Policy below.
Customer Support Contracts (non-repair services)	Not applicable.

Affected Models and Replacement Product Summary

Remaining Quantity	Current Models	Current Part #s	Replacement Models	Replacement Part #s
0	SyncServer S200 & Rubidium Oscillator & 40-60 Vdc Power Supply	1520-S200-RB-DC	SyncServer S300 & Rubidium Oscillator & 40-60 Vdc Power Supply	1520R-S300-RB-DC
3	SyncServer S250 & Rubidium Oscillator & 40-60 Vdc Power Supply	1520-S250-RB-DC	SyncServer S350 & Rubidium Oscillator & 40-60 Vdc Power Supply	1520R-S350-RB-DC
6	SyncServer S250i & Rubidium Oscillator & 40-60 Vdc Power Supply	1520-S250i-RB-DC	No replacement	No replacement

Support Policy

Due to parts/component obsolescence, repairs will be made on a best effort basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services

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