

PRODUCT DISCONTINUANCE BULLETIN



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Product

Symmetricom TymMachine 7000 (TM7000)

Overview

Symmetricom is announcing the discontinuance of the TymMachine 7000. This product can no longer be manufactured due to the obsolescence of several key components. Prospective replacement products are listed below. Due to the unique functionality of the TM7000, these replacement products may not be viable for all configurations and options. Please consult the respective product data sheet and manuals.



Product Obsolescence Timeline

Milestone	Date
Last Day to Order	While supplies last
Extended Warranty Contracts (maximum expiration date)	December 2012. See support policy below.
Repair End Date	December 2012. See support policy below.
Customer Support Contracts	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contract SGS for service availability and terms.

Affected Models and Replacement Product Summary

Model	Part #'s	Replacement Model	Replacement Part #	Replacement Datasheet Link
TymMachine 7000	TM7000	XLi Time & Frequency System XL-GPS Time & Frequency Receiver	1510-602 1510-652 1530-602	XLi Datasheet XL-GPS Datasheet

Support Policy

Repair services and maintenance contracts are expected to be available for 3 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best effort basis. Firmware updates are not available. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services	1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA 1-408-428-7907 worldwide
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Symmetricom Customer Service:	1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA 1-408-428-7907 worldwide support@symmetricom.com www.symmetricom.com
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