

# PRODUCT DISCONTINUANCE BULLETIN



**Issue Date:** March 31, 2008

**PDB Number:** PDB\_XL-DC.pdf

## Product

Symmetricom XL-DC GPS Time and Frequency Receiver



## Overview

Symmetricom is announcing the discontinuance of the XL-DC-xxx GPS Time and Frequency Receiver.

## Product Obsolescence Timeline

| Milestone                                             | Date                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Last Day to Order                                     | Sept 26, 2008                                                                                                                                                                                                                                                        |
| Extended Warranty Contracts (maximum expiration date) | September 2012                                                                                                                                                                                                                                                       |
| Repair End Date                                       | September 2012                                                                                                                                                                                                                                                       |
| Customer Support Contracts                            | Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contract SGS for service availability and terms. |

## Affected Models and Replacement Product Summary

| Model              | Part #'s               | Replacement Model           | Replacement Part #   | Replacement Datasheet Link                                                                        |
|--------------------|------------------------|-----------------------------|----------------------|---------------------------------------------------------------------------------------------------|
| XL-DC-600          | 151-600                | XLi Time & Frequency System | 1510-602<br>1510-652 | <a href="http://www.symmttm.com/pdf/Gps/ds_xli.pdf">http://www.symmttm.com/pdf/Gps/ds_xli.pdf</a> |
| XL-DC-601          | 151-601                |                             |                      |                                                                                                   |
| XL-DC-602          | 151-602                |                             |                      |                                                                                                   |
| XL-DC-308          | 151-308                |                             |                      |                                                                                                   |
| XL-DC-xxx          | 151-xxx                |                             |                      |                                                                                                   |
| 3.5" XL-DC Chassis | 151-652-xxx<br>151-358 | XLi Time & Frequency System | 1510-652             | <a href="http://www.symmttm.com/pdf/Gps/ds_xli.pdf">http://www.symmttm.com/pdf/Gps/ds_xli.pdf</a> |

## **Support Policy**

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. In the event of parts or component obsolescence, repairs will be made on a best effort basis. All other service options (spares support, telephone technical support, on-site maintenance, training, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact Symmetricom Global Services (SGS) to check a product's eligibility for services and any applicable terms.

### **Contact Information**

|                                      |                                                                                                                                                                                                                          |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Symmetricom Global Services          | 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA<br>1-408-428-7907 worldwide                                                                                                                                         |
| Symmetricom Customer Service:        | 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA<br>1-408-428-7907 worldwide<br><a href="mailto:support@symmetricom.com">support@symmetricom.com</a><br><a href="http://www.symmetricom.com">www.symmetricom.com</a> |
| Timing, Test & Measurement Division: | 3750 Westwind Blvd.<br>Santa Rosa, CA 95403<br>Telephone: 707-528-1230<br>Facsimile: 707-527-6640                                                                                                                        |