

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: February 1, 2009

PDB Number: PDB_bc350VXI-B_bc357VXI-B.PDF

Product

Symmetricom bc350VXI-B and bc357VXI-B bus timing cards.

Overview

Symmetricom is announcing the discontinuance of the VXI bus based bc350VXI-B and bc357VXI-B bus timing cards. These models have reached the end of their technology product lifecycle and the manufacturing of these products is being discontinued.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	July 31 st , 2009. All orders received between February 1, 2009 and July 31, 2009 may be aggregated into a single last time build of this model that will be initiated in August 2009.
Extended Warranty Contracts	Not available
Repair End Date	Best effort
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Alternative Product Summary

Current Model	Current Part #s	Alternative Model	Alternative Part #
bc350VXI-B	BC11603-2002	None	None
bc357VXI-B	BC11603-3002	None	None

Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. All services may not be available for every product. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services

1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

Symmetricom Customer Service:

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