

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: June 30, 2011

PDB Number: PDB_bc635PCI-U-OCXO.pdf

Product

Symmetricom, bc635PCI-U with OCXO PCI Time & Frequency Processor



Discontinued: OCXO version of the bc635PCI-U bus card

Overview

Symmetricom is announcing the discontinuance of the OCXO version of the bc635PCI-U-OCXO Time and Frequency Processor. This product has reached the end of its product lifecycle.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	While supplies last. (Sixty four (64) available as of June 30, 2011).
Extended Warranty not available on last time buy products	No extended warranty available.
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date, if not before, due to component obsolescence)	August 31, 2013. See Support Policy below.
Customer Support Contracts (non-repair services)	Product telephone technical support is available from Symmetricom Global Services (SGS) on a contract basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Models	Current Part #s	Replacement Models	Replacement Part #s
bc635PCI-OCXO	BC635PCIU-OCXO	bc635PCI-U (TCXO version)	BC635PCI-U

Support Policy

Product telephone technical support is available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms. Due to parts/component obsolescence, repairs will be made on a best effort basis.

Contact Information

Symmetricom Global Services: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide

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